

Amendment by the Green Group

City of Edinburgh Council

30 May 2019

Item 8.5 – 2018 Edinburgh People Survey Headline Results

Delete recommendations and insert:

“1. Council is concerned that, whilst resident satisfaction with the City as a place to live and certain areas of Council performance is high, there are too many examples where resident's satisfaction with Council performance has declined significantly, for example:

- a) 11% drop over 2 years in satisfaction with facilities for teenagers (p.137);
- b) 10% drop in satisfaction with street cleaning (p.97);
- c) 10% drop in satisfaction with refuse collection (p.102);
- d) 15% drop over 2 years in satisfaction with how vandalism and graffiti is dealt with (p.165);
- e) 14% drop over 2 years in satisfaction with how antisocial behaviour is dealt with (p.170);
- f) 10% drop over 2 years in satisfaction with the way dog fouling is dealt with (p.175);

2. Therefore requests that for these areas of Council performance, a further report is provided to Corporate Policy & Strategy Committee within 2 cycles which includes;

- a) Further explanation of the possible reasons for the levels of satisfaction in each of these areas of Council performance
- b) Actions that can be taken to improve performance in each of these areas of Council performance”

Moved by: Chas Booth

Seconded by: