



Quarterly Report of Complaints

23 September 2022

Report by The Clerk to Sussex Police and Crime Panel

Focus for Scrutiny

That the Panel considers any complaints against the Commissioner, and any action that the Panel might take in respect of these.

1. Background

- 1.1 In accordance with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2011, Sussex Police & Crime Panel (PCP) is responsible for the initial handling of complaints against the Sussex Police and Crime Commissioner (PCC).
- 1.2 At its meeting of 26 November 2012 the Panel decided to delegate its initial handling duties to the Clerk to Sussex Police and Crime Panel, and to consider a report of the complaints received, quarterly.
- 1.3 Serious complaints (those alleging criminal conduct) are referred automatically to the Independent Office for Police Conduct (IOPC). Regarding non-serious complaints, a sub-committee can meet to consider any of these which in the Panel's view require informal resolution.

1. Correspondence Received from 6 June to 7 September 2022

- 1.1 The Panel takes the view that all correspondence raising issues with policing in Sussex should be recorded, whether or not the issues fall within the Panel's statutory remit.
- 1.2 During the subject period, two people contacted the Panel to raise new matters (either directly, referred via the IOPC, or referred by the Office of the Sussex Police and Crime Commissioner (OSPCC)).

Complaints

- 1.3 During the subject period no one raised issues which constituted a serious complaint, as defined by the Regulations (see 1.3).

Correspondence Recorded, but not Considered by the Clerk to be a Complaint within the Panel's Remit:

- 1.3.1 Two people contacted the Panel directly regarding matters outside the Commissioner's remit.

Both raised operational policing issues, which are the responsibility of the Chief Constable, and not the Commissioner. In one case the complainant was referred to the provision for making complaints against Sussex Police. In the other case the Commissioner's officers were able to facilitate the provision of an update on a specific case to the correspondent.

Correspondence Recorded, and Considered by the Clerk to be a Non-Serious Complaint within the Panel's Remit:

1.3.2 None received

Serious Complaints (allegations of criminal conduct)

1.3.3 None received

Updates from Matters Previously Reported.

1.3.4 None

2. Resource Implications and Value for Money

2.1 The cost of handling complaints is met from the funds provided by the Home Office for the operation and administration of Sussex Police and Crime Panel.

3. Risk Management Implications

3.1 It is important that residents can have confidence in the integrity of the system for handling complaints against the Sussex Police and Crime Commissioner and their Deputy (where one has been appointed).

4. Other Considerations – Equality – Crime Reduction – Human Rights

4.1 Not applicable

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