**PUBLIC BOARD, 23 March 2022**

**TITLE: Corporate Business Plan 2021-24 refresh**

**Executive Sponsor:** Kirsty Shaw - Chief Operating Officer

**Presenter:** Kirsty Shaw - Chief Operating Officer

**PURPOSE:** FOR DECISION

This paper is provided to enable the Board to fulfil their duties in relation to:

* Overseeing successful delivery of the Strategy and Business Plan, in accordance with the objectives and outcomes required, and direct action if these are not delivered

**PROPOSAL OR RECOMMENDATION**

The Board is invited to AGREE the refreshed CQC Business Plan and Budget (Annex A). As set out in the timeline below, the refreshed plan and budget will be published in early April, following approval by the Department of Health and Social Care.

**BACKGROUND**

We published the 2021-24 Business plan in August 2021, following our Strategy publication. We said then that we would refresh the plan every six months. Since then we have reported to the Board on delivering the plan, as well as changing our approach over the winter to support the health and social care system to respond to the Omicron variant.

The refreshed business plan sets out the main work we will carry out between now and next September to deliver our regulatory business whilst transforming as an organisation, in a way that supports delivery of the outcomes of our strategy. It sets out the key measures and milestones that we have committed to report on publicly – through our performance reports to the Board.

Alongside our plan we have developed a budget for 2022-23, this acknowledges the transition stage we are at and the changing environment which we are operating in.

**KEY ISSUES AND OPTIONS**

**Business Plan**

The ET has agreed that the majority of the ***objectives*** of the plan are still appropriate, even though there have been many changes over the year. The exception is the Transformation Section, where we have provided new objectives to align more with the ongoing development of the Transformation Programme.

**Budget 2022-23**

The revenue budget has been set for 2022-23 at **£237.4m** which enables delivery of our strategic priorities.

Our budget has had to accommodate a 5% reduction to our Grant in Aid allocation that funds essential delivery such as enforcement, Mental Health Act work and Health Watch England. The impact of this funding reduction will be monitored throughout the year.

Confirmation of our capital allocation is still awaited as part of the recent spending review, with a request made for **£15m**.

**CONTRIBUTIONS**

The following groups/people have been involved in forming this paper:

|  |  |  |
| --- | --- | --- |
| **Groups/people** | **Involvement?** | **Feedback** |
| HR | Yes |  |
| Finance | Yes |  |
| DHSC | Yes |  |
| Executive Committee | Yes |  |
| Trade Unions | No | Not specifically consulted |
| Staff Networks | No | Not specifically consulted |
| Other – please specify | Not applicable |  |

**NEXT STEPS**

|  |  |
| --- | --- |
| 23 March | Public Board |
| w/c 4 April | **Publish updated plan and budget** |

**DECISION** (delete if not applicable)

**The Board is asked to agree the Corporate business plan refresh and the 2022-23 budget.**

**APPENDICES**

Annex A – Draft refreshed business plan

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